

Warranty Statement

We, at Barr Commercial Door, stand behind our work & take pride in our outstanding service. For over 38 years, businesses just like yours' have depended on us to keep their doors operating safely and properly. We offer a limited warranty on all of the work we perform.* All warranty work will be completed during normal business hours (Mon- Fri/ 8 a.m.- 4:30 p.m.). If you feel there is an issue to be addressed, please allow 1 business day to respond, and keep in mind that warranty work is completed only during normal business hours.**

Warranty on Repair or Service Jobs- Our standard warranty period for repair work and service work is **90 days** from the date service was provided. This warranty covers all work performed by our staff. **This warranty is limited to the specific work completed, and only the parts that we provided and installed.**

Warranty on New Doors & Hardware (closers, locksets, etc.)- Our standard warranty for new doors and new hardware is **1 year** from date work was performed. **This warranty covers parts and labor.** Note: We warranty against defects in parts and defects in workmanship provided by & performed/ installed by our technicians.

***Temporary Repairs-** At times we will respond to service calls and perform temporary repairs to secure an opening or make a door temporarily operational until a complete repair can be quoted and completed. Our warranty does not apply to temporary repairs (this will be stated on our work report completed by our technician). Once proper repairs are completed, this warranty is in effect as stated herein.

Exclusions:

1. Abuse or misuse of door(s) and/ or hardware.
2. Non-payment of invoice for work provided within the terms set forth on the invoice/ per our agreement.
3. Tampering/ attempts to repair by individuals other than Barr Door Technicians.
4. Damage resulting from improper work performed by other trades/ Technicians.
5. Damage resulting from natural disasters/ "acts of God"
6. ** Any emergency service calls as requested by the customer, which are completed on overtime (afterhours), and are deemed to be warranty will carry a base emergency service charge of \$150. Please be sure to allow 1-2 business days to respond to warranty calls. Please inform the service center of your suspected warranty, so we can properly schedule.

Thank you for your ongoing business and support! Please contact our office with any questions regarding this warranty policy.

Company: _____ Site Address: _____

Door number/ location: _____ Date of Service: _____

NOTES: